

Families & Children's Bureau

Email: Families&ChildrensBureau@alameda.courts.ca.gov

Family Dispute Resolution CHILD CUSTODY MEDIATION SERVICES

CHILD CUSTODY MEDIATION IS MANDATORY IF PARENTS DO NOT HAVE A CUSTODY AGREEMENT

- Call for a mediation appointment twenty (20) working days prior to your court date
- Call during these hours: Monday – Friday • 9:30 a.m. – 12:00 p.m. & 1:00 p.m. – 3:30 p.m.
- Plan to spend up to 30 minutes in an initial telephone interview
- Be prepared to give the following information during the initial telephone interview
 - COURT DATE
 - COURT ACTION NUMBER
 - COURT DEPT. NUMBER
 - CHILD(REN)'S BIRTH DATES
 - ATTORNEYS' ADDRESSES & PHONE NUMBERS (IF REPRESENTED)
 - PARENTS' MAILING ADDRESSES
 - PARENTS' TELEPHONE NUMBERS
 - PARENTS' BIRTH DATES

Please Note: Separate appointments may be requested when there is a history of domestic violence or when there is a restraining order in place that protects one party from the other party.

Child Custody Mediation Services Offices

Locations:			
	Hayward	Child Custody Mediation Services (Family Court Services) Alameda County Administration Building 224 W. Winton, Room 208 Hayward, California 94544	☎ (510) 670-6350 Fax (510) 670-6457
	Oakland	Child Custody Mediation Services (Family Court Services) Alameda County Administration Building 1221 Oak Street, Room 260 Oakland, California 94612	☎ (510) 272-6030 Fax (510) 272-6023
	Pleasanton	Child Custody Mediation Services (Family Court Services) Gail Schenone Hall of Justice 5672 Stoneridge Drive, 2 nd Floor Pleasanton, California 94566	☎ (925) 551-6892 Fax (925) 803-7929